

# The Lamplight Guide



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Coming your way soon:

- 1. Reporting
- 2. Adding a group
- 3. Sending a text

#### I: Overview

#### Log onto Lamplight www.streetdoctors.org/lamplight

Username: your email

If you don't have a password, click "get new password" Check Spam folder for email

#### Signing up to sessions:

Click: Menu → Add me as attending staff OR Click: Edit Record → Go to attendance tab ("2. Attendance")

Search for + click on your name to add it

Click save!!

#### Adding post session data:

1. Find session in activity listing → Click edit

- Click on tab "2. Attendance" → Add no. of YP
  - Click on tab "4. Feedback" → Add feedback
- 4. Click Save Lamplight will save & copy information to evaluation record

#### Keep your profile up to date

- 1. Click on your name at the top to open your profile
- 2. Fill in your contact details + Personal info

# View upcoming sessions in the activity listing

Shows 1-month forward + 1 week back. Keep scrolling down to see further ahead

Use the buttons (see right) to view full details or edit the session:

Editing records lets you:Sign up to the session

Fill in post session details

# Recording the feedback forms

• 1. Visit: www.streetdoctors.org/bleeding eval or equivalent 'unconscious' or 'joint'.

2. Input each evaluation form

#### Access the playbook

**1.** 1. Click on "Admin"  $\rightarrow$  "Library"

Here will be links to the playbook, the lamplight how-to guides as well as summaries of the strategy days

If you can't log in, get in touch with the NVC.

## 2: Editing your personal details

Lamplight uses your personal details for almost all of its functions, so it's really important you keep it up to date.

#### **Overview**

- 1. Log into lamplight www.streetdoctors.org/lamplight
  - $\circ$  If you can't log in, get in touch with the NVC.
- 2. Click on your name at the top of the page
- 3. Fill in the contact details and personal tabs
  - Click save before changing tabs!
- 4. Add your teams profile to your relationships
- 5. Change your password to something you'll remember
  - Click "Admin"  $\rightarrow$  "Change password"

**Step 1** – Enter lamplight and click on your name:

STREETDOCTORS Street Doctors Michaele ANDREws [SYSTEM ADMINISTRATOR]  Monore People * work * groups / reports & & admin	MP ISIS Go Help	Logout
Welcome to Lamplight           Activity listing         Diary         My tasks         Recently viewed profiles		
Wed       12:00 - 15:00       Birmingham IT introduction! Remember to bring Laptops!         May       6 people listed: 0 young persons attending and 6 volunteer [EmiBea, EmmSpe, JonWil, SavMat]	, GraFen, GeoO'C,	2 3
Add new record		

**Step 2** – Fill in all sections of "Contact details", "Relationships" and "Personal". Ignore the other tabs. This is also where you can find out your total hours volunteered.

**WARNING:** Always scroll down and click save before changing tabs. It doesn't auto-save or warn you if you try to leave without saving.

STREETDOCTORS	Street Doctors Michael Audrews [WANNAGE] home people   work   groups   reports	search profiles or Help =>     Go     Help     Logout       This is where you see your volunteer hours too
Profile for Michael Andrews		Print Delete Edit name
TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTEER) APR 2 TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTEER) JUN 2	2015 00:00:00	TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTEER) MAR 2015 01:30:00
Personal Contact details Relationsh		Edit tab
<sup>Typ</sup> Fill in these bits <sup>Role:</sup>	Ignore these bits (They'll be useful later though)	ALWAYS SCROLL DOWN AND CLICK SAVE BEFORE CHANGING TABS

#### Step 3 – Relationships

Relationships are how you link two profiles together. You link yourself to your team's profile. You can then use this to see the contact details of the rest of your team should you wish to. Begin by clicking "Add".

STREETDOCTORS	search profiles or Help => Street Doctors Mike ANDREWS - VOLUNTEER [VOLUNTEER]	Go Help Logout
	home admin	
Profile for Mike Andrews	Volunteer	Print Edit name
MOST RECENT WORK RECORD TOTAL TIME TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTE	NT (WORK ATTENDED AND VOLUNTEER) FEB 2015 TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTEER) MAR 2015 APR 2015 TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTEER) MAY 2015 TOTAL TIME SPENT (WORK ATTENDED AND VOLUNTEER) JUN 2015	
Contact detailsRelationshipsCommunicationEvaluations	ersonal Timesheet Contract details Non contact Absence Training Appraisals Tasks Work record dia Charges	ls Groups
menu Name Relationship	fault contact Notes Address line 1 Postcode Phone Mobile Email	
No records found.		
Download   Print   split print		View history Add

Then start typing your team name into the search bar; a team profile should appear as below. **Make sure you click the team profile and not the volunteer profile**. The relation should be set to "Vol. Team Member". Then click Save.

	Street Doctors	search profiles or Help => Go Help Lo
Editing relations	MIVE ANDEWC - WALLNIED LVALINTEDI	Anx
Find people	Liverpool Liverpool Volunteer Liverpool Team Liverpool YOT L7 7BD	ppears. You must select the name from the list
Relation	Liverpool YMCA	fit
Profil Default contact		
Editing relations		aix
Find people Relation Default contact Notes	North London Team northlondon@streetdoctd Start typing a name and select them from the drop-down box External T. Centre Contact Secondary T. Centre Location Vol. Team Member Vol. Liaison Offlicer Current T. Centre Protential T. Centre My connection	that appears. You must select the name from the list
		save

You can also use this method to add individual team members as relationships if you want their details to be more easily accessible.

#### How to change your password

• Click "admin", then click change password.

	Street E Mike Andrev	Octors	[VOLUNTEER]		search profiles or Help => Go Help	Logout
	home	admin				
	finances	library	system administration	change password		
Change password						
Enter your user name (email address):						
Enter your current password:						
Enter your new password:						
Re-enter your new password:						
						Save

## 3: Signing up to a session

There are two ways of doing this. You will mainly want to use the "activity listing" for this. This shows all upcoming events/sessions for the next month. From here you can see what sessions are available and who's signed up. Log in here: <a href="https://www.streetdoctors.org/lamplight">www.streetdoctors.org/lamplight</a>

STREETDOCTORS Street Do	
# home	og admin
Shows upcoming sessions 1 month ahead	
Welco e to Lamplight Activity listing Diary My Diary My tasks	View the full details of the event/session
Sat 10:45 - 17:00 Strategy Day	T&E Strategy Day! Manchester 1 person listed: 0 young persons attending and 1 volunteer [MicAnd Edit the event/session
Add new record	Menu
	(look out for this all over lamplight)
Sun 10:45 - 17:00 Strategy Day	TD Strategy Day! Manchester  2 people listed: 0 young persons attending and 2 volunteer [MicAnd, GuySto]

#### Way 1 – The quick way

The record should tell you how many volunteers have signed up. Just click "Add me as attending staff", simples! Your name should now appear as a volunteer attending.

Apr 2015		2 people listed: 0 young persons attending and 2 volunteer [MicAnd, GuySto]		
	Add new record			_
Fri 17	14:00 – 16:00 Teaching session (Select both if joint)	Bleeding session in Leigh	1. Click Menu	• •
Apr 2015	· · · · · · · · · · · · · · · · ·	7 people listed: 0 young persons attending and 2 volunteer [ClaRee, GuySto]		View full details
	Add new record	2. Click add me as attending	g staff 🗾	Edit Add me as attending st Delete Copy Communicate
				Add outcomes
Apr Mon	18:00 - 20:00 Meeting	LIVERPOOL AGM TAYLOR ROOM SJ LIBRARY		* 3
2015		2 people listed: 0 young persons attending and 2 volunteer [ClaRee, GuySto]		
	Add new record			

#### Way 2 – the thorough way

This is how you would add yourself if you wanted to know more about the session before signing up, or if you wanted to put yourself on the register as "unable to attend" e.g. for a team meeting. This is also how you would remove yourself from an attendance register.

#### **Step 1** – Viewing the record

If you want to see the full details of the record, click "View full details" as in the previous image. This will pull up the following pop up:

		Street Doctors		search profiles or Help =>	Go Help	Logout
	Work record 159 - 09/04 Teaching sess		Click here to edit record or close pop up		Edit Add to library	
	When and where					
	Date from :	09:45 , 09/04/2015				
Welco	Date to :	12:00 , 09/04/2015				
Diary	Workarea :	Teaching session (Select both Bleeding	if joint)			
Dia	Location :	Liverpool				
8am 9am	Work details					
10am 11am	Summary :	Bleeding - YMCA	Scroll down for more details			
12pm	Description :	FAKE SESSION FOR TESTING				
1pm						
2pm	Attendance					
3pm	0 young persons attending, and 2 people	e in total.	Ť			

Work details  Summary : Bleeding - YMCA  Description : FAKE SESSION FOR TESTING  Attendance						Here wi descript		etailed ne session				up to cl or edit r	ose pop ecord	
Attent		ending, and 2	poople in t	st-51										
	g persons au	enung, anu 2	people in to	Juan.	1		1		1	1		1		1
om om <i>menu</i>	Name	Attendance	Role	Notes	Address line 1	Address line 2	Postcode	Phone	Mobile	Equipment details	Outside access	DVD Player available	Access to running water	Flipchart available
	Ally Shaw	Attended	Volunteer		32 Cumberland Avenue	Cumberland Avenue	L17 2AQ		07788158561					
	Wavertree YOT	Attended	Teaching Centre		Youth Offending Services	80-82 Wavertree Road	L7 1PH	(0151) 225 8222						
Downlo	oad   Print	split print	-											
taught Numbe	by StreetDoo er of repeat a	e attenders (n ctors) attendee ttenders (bee e) attendees :	es : n taught by	0 0			T th	e cen	where y tre deta has sig	iils & w	/ho			

#### **Step 2** – Adding yourself to the register

To do this you will need to edit the record. You can either do this straight from the activities listing, or from the "View record details" shown above. Once in, you need to go to the Attendance tab as below:

1. W	hen and where	2	. Attendance	3. Details 4.	Pre-session Checklist	5. Feedb	ack	6. Tasks	7. Expenses
Sear	ch people/centres	s/gro	ups s	earch - start typing a	a name here	-	here,		your name < your name 's below
Jump	to 1 🔻   << first	1	last >>   (1 of 1)	Show 10 T	per page				
ID	Name	ID	Attendance type	Role	Notes del				
30	Ally Shaw		Attended	Volunteer	×				
48	Wavertree YOT		Attended	Teaching Centre	×				
Jump	to 1 ▼   << first	1	last >>   (1 of 1)	Show 10 🔻	per page				

Step 3 – Changing your attendance type and role

It is possible to add yourself to a register as being unable to attend. You can also change yours or someone else's role. In particular you should all take note of whether the teaching centre is down as "Teaching centre" in their role.

Searc	h people/centres/ <u>c</u>	group	os se	arch - :	stari	t typing a	name here	<u>.</u>
Jump	to 1 ▼   << first	1	last >>   (1 of 1)	Sho	w	10 🔻	per page	
ID	Name	ID	Attendance type	Role			Notes	del
25	Michael Andrews		Attended	•	ee	r		X
30	Ally Shaw		Attended		ntee	r		X a X a X a
48	Wavertree YOT		Absent - reason give	n	hin	Centre		X
Jump	to 1 •   << first	1	Absent - No reason g Unable to attend	jiven	v	10 🔻	per page	
			Teaching centre cont	act				
Down	iload   Print   s	lit p	rint <del>-</del>		-			
	per of first time att		•			-		

# 4: Entering post session data

This can be done from mobiles too so if possible, do it just before you leave the session while it's fresh in your mind. Log in here: <u>www.streetdoctors.org/lamplight</u>

#### **Overview:**

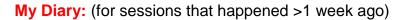
- 1. Find & edit the session in the Activity listing or via the Diary tab
- 2. Enter the attendance figures on the attendance tab (2. Attendance) including no. of young people attending!
- **3.** Enter any feedback (i.e. things people have said) into feedback tab (4. Feedback)
- 4. Always click save before leaving the record.
- 5. Enter the feedback form data onto the external URLs (1 form per submission)
  - o Bleeding sessions <u>www.streetdoctors.org/bleedingeval</u>
  - o Unconscious sessions <u>www.streetdoctors.org/unconsciouseval</u>
  - o Joint sessions <u>www.streetdoctors.org/jointeval</u>

#### Step by Step Guide

**Step 1** – Find the relevant training session in the **Activity Listing**, this will show all sessions within the last week. For sessions older than 1 week you'll have to use the **diary**.

#### **Activity listing:**

Welcome t	Diary y Diary My tasks Red	cently viewed profiles	
Mon 11 May 2015	17:00 - 19:00 Teaching session (Select both if joint)	Bleeding session - runcorn 7 people listed: 2 young persons attending and 3 volunteer [MerOnd,	Click to Edit
¢	Add new record		



ary My Diary		Oliok th	is to go bo	ak ta provious w			
Diary w/c Mor	nday, 23 March 2	wednes or	Thu been as		eek sat Mar 28	Sun Mar 29	
Sam	8am	2. Click Edit	Sam	Edit	just this record all recurring records in se		^
9am	9am	9am	9am	Сору	9am	9am	
10am	10am	10am	10am	Communicate Add outcomes	10am	10am	
11am	11am	11am	11am	11am	11am	11am	
12pm	12pm	12pm	1 p <mark>12:00 - 14:00: Bley YMCA</mark>	eeding - 12pm	12pm	12pm	
1pm	1pm	1pm	1 0	20m	1pm	1pm	
2pm	2pm	2pm	1. Click the		2pm	2pm	
3pm	3pm	3pm		erecord	3pm	3pm	
\$pm	4pm	4pm	4pm	4pm	4pm	4pm	
5pm	Spm	Spm	Spm	5pm	5pm	5pm	
5pm	6pm	6pm	6pm	6pm	6pm	6pm	
lom	Tom	Zom	700	70.00	700	700	

Step 2 – Entering the data

As you'd expect, you need to fill in attendance numbers on the "attendance" tab and feedback about the session on the "feedback" tab. Magic!

/

New training/fundraising/meetings/etc record

			×		
1. When and where	2. Attendance	3. Details	4. Feedback	5. Pre-session Checklist	
Time and date from Time and date to			2 V November V 2 V November V		
Recurrence		none ~			

**Step 2.1 –** Attendance for volunteers and young people

- Ensure all volunteers who delivered the session are marked as attending. Remove any volunteers who did not attend.
- Ensure the delivery partners "role" is delivery partner and not "volunteer"
- Below the list of volunteers and delivery partner, you'll see two boxes; this is where you enter the number of young people present.

**IMPORTANT**: We now need to record number of first-time attenders and number of repeat attenders, which, added together, equals the total number of attendees.

	ID	Name	Attendance type	Volunteer	Notes	del
ump to 1 - I << first I 1 I last >> I (1 of 1) Young person r page External Contact	1779	Havering YOS	Attended 🥖	<ul> <li>Delivery Partner</li> </ul>		>
	ump to	1 • I << first   1	I last >> I (1 of 1)		r page	

1.	When and where	2. Attendance	3. Details	4. Pre-session Checkl	ist 5. Feedback	6. Tasks	7. Expenses	8. Charges	9. Media
Fin	d young people		search - start typ	ing a name here					add new people to database
Jun	ip to 1 ▼   << first	1   last >>   (1 of 1	)   Show 10	<ul> <li>per page</li> </ul>					add new people to database
ID	Name	ID Attendance type	Role	Notes del					
37	Guy Storey	Attended	Volunteer	×					
36	6 Clare Reeder	Attended	Volunteer	ntre X					
29	Eiverpool YMCA	Attended	Teaching Ce	ntre X					
Jun	p to 1 ▼   << first	<b>1</b>   last >>   (1 of 1	)   Show 10	▼ per page					
Do	wnload   Print	split print <del>-</del>							
	mber of first time a en taught by Street	ttenders (never Doctors) attending	0		Thes shou	e numb Id equa	ers adde I the total	d togethe	r of
tau	mber of repeat atte ght by StreetDocto ending		0		youn	g peopl	e at the s	ession	
	prev								next 🖚

#### **Step 2.2** – Feedback about the session

Information about feedback for the session can be inputted under tab 4. Feedback

If you've shared in your team Facebook group first about "what went well" and "what could have been improved" then you can just copy and paste this into the boxes shown in the diagram below.

Additionally, you can write in any direct quotes from young people or teaching centre staff in the relevant boxes #golddust

1. When and where	2. Attendance	3. Details	4. Feedback	5. Pre-session Checklist	6. Tasks	7. Expenses	8. Charges	9. Media
Always fill in the firs	t question, and	remember t	to click save!		Alw	ays ansv	ver	
1. Has the evaluation da into the system (or are y		select	T		this	questior	n!	
2. What went well in this	session?							
						out the r propriate		e boxes a
3. Was there anything th	at could have							

**Step 3** – Entering data from evaluation form the young people complete.

This no longer takes place on lamplight. Instead please copy the contents of each feedback form onto one of the following links. Note, you will have to do this for each form – if there are lots of young people you may want to split the forms to lighten the load!

- Bleeding sessions www.streetdoctors.org/bleedingeval
- Unconscious sessions www.streetdoctors.org/unconsciouseval
- Joint sessions <u>www.streetdoctors.org/jointeval</u>

If you cannot collect feedback forms, for whatever reason, please let your lead know.

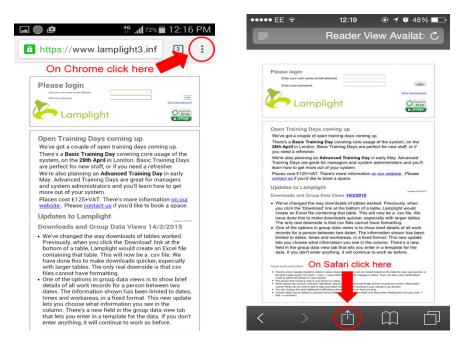
#### 5: Adding lamplight to your phone

You can add lamplight as an app on your phone to make it easy to enter post session data. This will focus on iPhones and Samsungs, but it should work similarly on other smartphones.

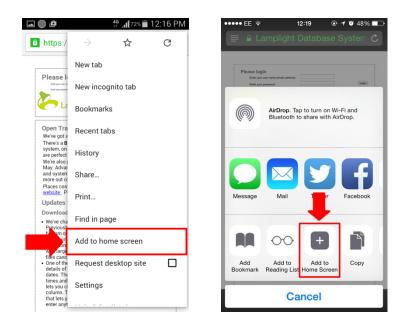
**Step 1:** open your phones internet browser. For iPhones you have to be using safari for this to work and for Samsungs you should use Chrome. Type: <u>http://streetdoctors.org/lamplight/</u> into the address bar.



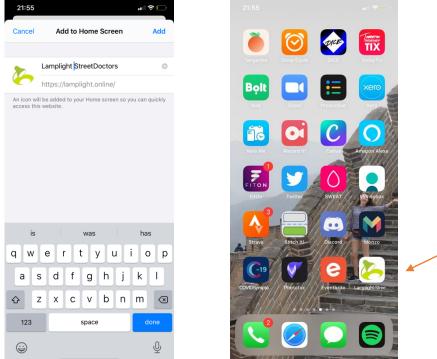
Step 2: click the relevant settings button in the browser.



Step 3: click "Add to Home Screen"



**Step 4**: Change name to whatever you want, perhaps either "Lamplight" or "StreetDoctors<u>". Then click add and it will appear as an app on your homescreen.</u>



#### 6: Adding a new delivery partner to the system

Whilst many of the delivery partners will have already been set up, if it is a new package or partner, we will need to create a new record on Lamplight.

Please note you can only do this if you have "manager" status - you can see your status next to your name (it will be "staff" or "manager"). Contact the NVC if you need your status changing.

If the teaching centre is part of a package (a large purchase of sessions for an area), a profile will need to be set up for both the delivery partner and for the teaching centre location.

#### **Overview**

- Step 1 Add the delivery partner (this is the organisation itself)
  - Fill in all the centre information right away
  - Label whether the centre is a current or potential centre
  - Enter the address as the location that you teach at, this is what will show up in work records. If there is more than one location, add another profile for each location then link them via relationships
- Step 2 Add the people you talk to at the centre (there may be more than one)
- Step 3 Connect the people with the centre using the relationships tab.
  - Use "External D. Partner contact" for the people you talk to at the centre
  - Use "Secondary D. Partner location" to link different locations for the same centre

#### Step by Step Guide

**Step 1** – Add the delivery partner

First you should add the delivery partner itself, i.e. the organisation you teach with, e.g. Widnes YOT or Feltham Prison. You should select "Add organisation" and "delivery partner".

😭 home	💄 people	🛨 Training/Fu	ndraising/Meetings/etc
view ac	ld person	add organisation	add family add proje
		young person	
		external contact	
Check the help	<u>pages, emai</u>	delivery partner	.uk, or call us on 020 7193 (
		funder	
		volunteer	

Fill in the details and **click save** 

	view	add person	add organis	ation	add family	add projec
New delivery p	oartner	r (organisa	ation)			
Delivery partner n	ame	[				
Alternative name						
Partnership Status:			select	~		
Served by which Te	am	-	select	~		

**Step 1.1** – Add the delivery partner details

Fill in all relevant details on the "Organisation details", "Contact Details" and "Relationships" tabs.

• The details you enter here are what you will see on session details. So, for address, add **the address where you teach**, not the address of their main office

**WARNING:** Always scroll down and click save before changing tabs. It doesn't autosave or tell you if you leave without saving. You just lose what you entered before.

Profile for W	idnes						Print Delete Edit name
Centre Details	Contact details	Relationships	Tasks Work records	Orsups Communication	- Evaluations Media	Charges	
					Click here t	o Edit	Edit tab
Teaching centre	type:	T					
If other, please	· · · ·						
Further informa	tion:	ill in these tabs					
Do they pay for	sessions?:						
Served by which	n Team:						
Equipment in	formation		Alway	s scroll dow	n and click		
			save	before chang	ging tab!!!		
Equipment deta	ils:						
Do they have a	starter pack?:						
Date first starte	er pack was purch	ased:					

#### **Step 2** – Enter the main Delivery Partner Contact Click "People" → "Add Person" → "External Contact"

STREETDOCTORS		SYSTEM ADMINISTRATOR	-	🖥 groups   🗠	reports   🖧	admin	Wavertree
2.	add p	erson add or	ganisation				
Profile for Wavertree YOT	volun	g person Iteer nal contact		2			
ADDRESS LINE 1 Youth Offending Services MOST RECENT WORK RECORD 11/05/2015	Address NUMBER OF ATTEN			CODE L7 1PH	PHONE (0	151) 225	8222
Centre Details Contact details Rel	ationships Tasks	Work records	Groups	Communication	Evaluations	Media	Charges
Partnership Status::	Current partne	r					

**Step 2.1** – Enter the personal and contact details of the main contact.

Enter any contact information which is personal to that person at the delivery partner, i.e. their email/mobile number/direct line.

**WARNING:** Always scroll down and click save before changing tabs. It doesn't auto-save or tell you if you leave without saving. You just lose what you entered before.

	Street Doctors         Waverfree YOT           Michael Andrews [System administrator]         Street Doctors	Go Help Logout
	# home 🔺 people 🛨 work   🔮 groups   🛩 reports   ∞ admin	
	view add person add organisation	
Profile for Mr Steve Boote		Print Delete Edit name
Personal Contact details Relationship	Tuske    Work-coulds    Stoaps    Semmanication    Etailautions    Hotia    Sharges	
		Edit tab
Contact type:: Fill in these		
Job Title:		
StreetDoctors Notes about the person:		
	Added on	Edit tab

**Step 3** – Connect the DP and their main contact through the relationships tab.

- First you need to click "Relationships" then click "Add"
- It is the same process to add a secondary teaching centre location.

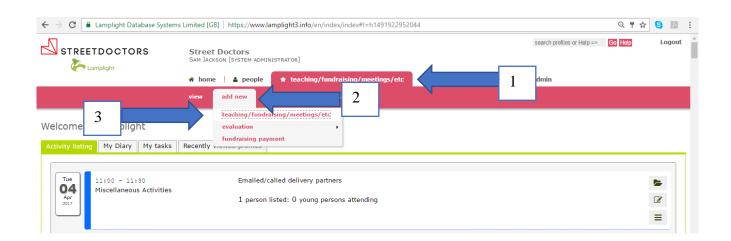
STREETDOCTORS	Street Doctors Michael Andrews [system admin	VISTRATOR]			OT <mark>Go</mark> Help Logou
	🖀 home 🔒 people	★ work 🛛 嶜 groups	🗠 reports	¢; admin	
	view add person	add organisation			
rofile for Mr Steve Boote					Print Delete Edit nam
Personal Contact details Relationshi	os Tasks Work records	Groups Communication	Evaluations	Media Charges	
menu Name Relationship o	Notes 1	ne Postcode Mobile	Email Role	Current location/placement	Total time spent (work Attended)
No records found.					
Download   Print   split print -	lationships			2. Click	

Follow the instructions in the image below.

# 7: Creating a training session

Step 1 – Click "training/ fundraising/ meetings etc"  $\rightarrow$  "add new"  $\rightarrow$  "training/ fundraising/ meetings etc"

**Top tip:** you can also click and drag directly onto the calendar to add a record. (You have to drag though, just clicking does nothing)



New training/fundraising/meetings/etc record

J	1. When and where	2. Attendance	3. Details 4. Feedback	5. Pre-session Checklist
	Time and date from		10 - 50 - : 05 - November ·	2020 ~ 🖃
	Time and date to		11 v 50 v : 05 v November v	2020 ~ 🖃
	Recurrence		none ~	

#### Step 2 – Fill in the timings

You should always fill in the "When and where", "Attendance" and "Details" tabs. It's up to you if you use the tasks section. The rest should be filled out after the session.

Warning: These records do not auto-save and do not warn you if you leave without saving. You must click save before leaving the page, this is found at the bottom right of the page.

#### Step 2.1 – Recurring sessions

If you have regular sessions, say every 2 weeks, or once a month, you **don't need to enter them separately**! On the "When and where" there is a drop down for recurrence. You must set the date first though, because whatever day the date is set to will be the day it uses for recurrence. If you want monthly, i.e. every 1<sup>st</sup> Saturday of the month, or every 3<sup>rd</sup> Tuesday. Remember to change the end date, "until (but not including)"

**Note:** You must create separate recurring sessions for the bleeding session and the unconscious session

New work record								
1. When and where	2. Attendance	3. Details	4. Pre-session Checklist	5. Feedback	6. Tasks	7. Expenses	8. Charges	9. Media
Time and date from		06 ▼ 20 ▼ :	16 V May V 2015 V					
Time and date to		07 • 20 • :	16 • May • 2015 •			- +		
Recurrence	-	monthly <b>v</b> o	n the third Saturday 🔹 eve	ery 2 months 🔻 un	til (but not in	cluding) 16 🔻 M	lay <b>•</b> 201	5 🔻 🔳
Workarea		Teaching joint)	session (Select both if					
		Strategy	Day					
		Miscellan	eous Activities					
		Meeting						
		Fundraisi	ng Event					

Step 2.2 – Work area

Select training session and choose whether it's:

• Bleeding

- Unconscious
- Joint
- Short workshop <45mins

Note: short workshops have been added as an option for when teams deliver at summer festivals or are delivering a shorter version of the teaching plan.<sup>1</sup>

Top tip: this is also how you add a volunteer to a session

Step 3 – Attendance – Add the delivery partner

For each session the delivery partner and the package name if applicable needs to be added as an attendee, so in some cases you'll be adding both. That's how we link the session to the centre/package. To do this start typing their name into the search bar, a drop down box should appear below, select the centre when it appears.

		you add a n		0 u 000			
1. When and where 2. Attendance	3. Details	4. Pre-session Checklist	5. Feedback	6. Tasks	7. Expenses	8. Charges	9. Media
Find young people	YMCA Liverpool YMCA			2			add new people to database
Jump to 💌   << first     last >>   (0 of 0)	Show 10 T	per page					
ID Name ID Attendance type R	ole Notes del						
No records found.							
Jump to ▼   << first     last >>   (0 of 0)	Show 10 •	per page					
Download   Print   split print -							
Number of first time attenders (never been taught by StreetDoctors) attending		- +	This is when session tea				
Number of repeat attenders (been taught by StreetDoctors before) attending							
prev							next 🗕

Once you've added someone to a register you can change their attendance type and role. For a teaching centre you will need to **change their attendance** type to "Delivery Partner"

Search people/centres/groups search - start typing a name here

Remember to add the teaching centre and change their role

Jump	to 1 ▼   << first	1	last >>   (1 of 1)	Show 10	per page
ID	Name	ID	Attendance type	Role	Notes del
48	Wavertree YOT		Attended	Volunteer	X
Jump	to 1 ▼   << first	1	last >>   (1 of 1)	Show 10	v per page

<sup>&</sup>lt;sup>1</sup> THESE SESSIONS DO NOT REQUIRE EVALUATION FORMS TO BE COMPLETED BY THE YOUNG PEOPLE BUT SHOULD HAVE YOUNG PEOPLE ATTENDING NUMBERS ADDED AFTER THE SESSION HAS HAPPENED.

#### Click on "Volunteer" and change it to "Delivery Partner"

Search people/centres/groups	search - start typing a name here	
Remember to add the teaching centre and	change their role	
Jump to 1 ▼           << first	Show 10 ▼ per page	You'll then get this drop-down box - click
ID Name ID Attendance type	Role Notes del	'delivery partner'.
48 Wavertree YOT Attended	Volunteer Volunteer	
Jump to 1 ▼   << first   1   last >>   (1 of 1)	Delivery Partner Observer	
	Young person	
Download   Print   split print -	External Contact Other	

#### Step 4 – Details Tab

Input all details about the session here.

1. When and where 2. Attendance	3. Details	4. Feedback	5. Pre-session Checklist	
DP Session Contact Details (Name, Phone No, Email)				
Session Location				
Any other information				
Type of Session	select		<b></b>	
← prev				next →

#### REMEMBER TO CLICK SAVE BEFORE LEAVING!

# 8: Cancelling a training session

18:00 - 20:00 Training Session

Step 1	- Find and edit	the session in the a	activity listing:	Q Search	profiles or Help	Occurst Using	
STREET	DOCTORS Street Doc MEGHAN WIMLE	C <b>TORS</b> TT [SYSTEM ADMINISTRATOR]		Gearci		Search Help	Logout
	😭 home	💄 people   🚖 Trainin <sub>!</sub> 🛨 teachi	ng/fundraising/meetings/etc	嶜 groups	5 🗹 reports	🕫 admin	
Welcome	to Lamplight						
Activity listing	Diary My Diary M	y tasks Recently viewed profiles					
Thu	11:00 - 12:00	Neil Marshall					
29	Training Session	M: 07825366008					
Oct 2020		E: stephen.drew@northum	berland.gov.uk				
		12 people listed: 8 your	g persons attending and 3 volun	teer IVB. RM	. FLI		=
			3	[	just this record	View full d Edit	etails •
	17:00 - 18:00	Robert Tull (Brentford F	2)		all recurring records in	Add me as	s attending staff
	Training Session	4 neonle listed: 1 vound	person attending and 3 voluntee		= 1	Delete Duplicate	record
		4 people listed. T young	person altending and 5 voluntee	1 [IVIVV, JIVI, F		Communio	
						Add outco	mes

Step 2 - Tab "1. When and where" – Change session type to cancelled teaching session
This will remove it from the activity listing

Socially distanced joint session

Unitas, Youth Zone

1. When and where 2. Attendance	3. Details 4. Feedback	5. Pre-session Checklist	6. Tasks	7. Expenses	8. Charges	9. Media
Time and date from	16 ▼ 30 ▼ : 15 ▼ June	▼ 2015 ▼ =				
Time and date to	18 ▼ 00 ▼ : 15 ▼ June	▼ 2015 ▼ 🜌				
Recurrence	none 🔻					
Workarea Change to "Cancelled teaching session"	<ul> <li>Teaching session (Select I joint)</li> <li>Cancelled Teaching Session</li> <li>Meeting</li> <li>Fundraising Event</li> <li>Strategy Day</li> <li>Miscellaneous Activities</li> <li>Message for Volunteers</li> </ul>	Bleedin	-			
Locations used	- Netional					

#### Step 1 - Find and edit the session in the activity listing:

Step 3 – Tab "2. Attendance" – Change any attendance types which are "attended" to "Session Cancelled", including the teaching centre. Ignore any other attendance types.

	g work record	3. Det	ails 4. Feedba	ack 5. Pre-se	ssion Checklist	6. Task
Start	typing your name in the search	ı bar to	add yourself/s	someone else		
Search	n people/centres/groups	search -	start typing a name I	nere		
	<pre>o 1 ▼   &lt;&lt; first   1   last &gt;&gt;   (1 of 1</pre>	5		505	ange to sion can	celled
ID	Name	ID	Attendance type 🔺	Role	N del	
247	Hackney YOT		Attended	Te phing Contro	×	
25	Michael Andrews mlandrews0@gmail.com	n	Attended	Vo inteer		Ĩ
235	Matt Dawson		Unable to attend	Volunteer	×	Ĩ.
Jump t	o 1 •   << first   1   last >>   (1 of 1	l)   Sho	w 10 per pa	ge		
Downl	oad   Print   split print▼		Don't bo	ther abou	t	
Don't	forget to click save. (ຈັງຈ)		other att	endance t	ypes	

Step 4 – Tab "3. Details" – Put the reason it was cancelled in the summary box.

Editing work reco	rd								
1. When and where	2. Attendance	3. Details	4. Feedback	5. Pre-session Checklist	6. Tasks	7. Expenses	8. Charges	9. Media	
Summary		Arial CANCELLED du Bleeding sessio	ie to flood at centre n in Hackney	I L D 2 4 6					
Description		body							#

#### Step 5 - Click Save

#### 9: Downloading post-session data

NB: you will only be able to do this if you have committee privileges on lamplight. If you require them, please contact the NVC.

**Step 1** – You will need to find the DataDirect section of lamplight. DataDirect is an integrated piece of software that means that you don't have to log onto lamplight to input and store research data. Information direct from <u>www.streetdoctors.org/bleedingeval</u> etc. is automatically stored here.

	Street Doctors SAM JACKSON [SYSTEM ADMINISTRATOR] home     people teaching/fundraising/m	<mark>neetings/etc</mark> 嶜 groups   🗷 reports   🕫 admin
	view add new communication DataDirect	
elcome to Lamplight		
ctivity listing My Diary My tasks	Recently viewed profiles	
Wed 11:00 - 13:00 <b>03</b> Fundraising Event	Street collection	
May 2017	1 person listed: 0 young p	ersons attending
Step 2 –		
	Street Doctors	Q Search profiles or Help Search
	MEGHAN WIMLETT [SYSTEM ADMINISTRATOR]	
	🖀 home 🖹 💄 people  🛧 Training/Fundraising/Meetings	s∕etc 😩 groups   🗠 reports   🗱 admin   ❷ help
	view add new communication DataDirect	
Evaluation campaig	าร	

Filter Click to change filters to see more or fewer records.										
		ation campaigns		·= ·						
Jump to		<< first < prev I page: 1 I next > la	ist >>1 (1 of 1) I Show		al of 4 records					
menu	ID	Title	Campaign start date	Campaign end date	Number of invitees	Number of responses				
	5	Online Bleeding Evaluation	09/02/2016	30/12/2021	0	5101				
	6	Online Unconscious Evaluation	09/02/2016	30/12/2021	0	1398				
	7	Online Joint Session Evaluation	09/02/2016	30/12/2021	0	4508				
	11	StreetDoctors Observations	01/10/2018	31/12/2021	0	29				
Total					0	11036				
Download Print Split print V										

#### Evaluation campaigns

		ore or fewer	records.				
Iters							
et campaigns that are open betw	veen 05 v Octobe	er 🖌 2020 🗸					
and	05 V Decem	ber 🖌 2020 🗸					
orkarea	Training	Session					
	Cancelle Session	Cancelled Training					
		Fundraising Event					
	🗆 Miscellar	Miscellaneous Activities					
	Meeting						
	Research	h					
	□ StepWise	۵					
		•					
ect evaluation	Do not use - Bleeding Session	Evaluation •					
ect campaign	Online Bleeding Evaluation	•	]				
ect campaign						next ·	
ect campaign		<b>·</b>					
ect campaign rouxes av Lamplight		<b>·</b>				run re	
rosexes av Lamplight	Note that this will	set dates and evalua					
Tourse BY Lamplight IVA Secure Childrens Home	Note that this will A	set dates and evaluation of the set of the s					
TOTEKED BY Lamplight V/A Secure Childrens Home Secure facility	Note that this will 7 4	set dates and evaluation of the set of the s					
Average By Lamplight Secure Childrens Home Secure facility St Mary's	Note that this will           4           7           4           13	set dates and evaluation of the set of the s					
NOREED BY Lamplight Secure Childrens Home Secure facility St Mary's Staffordshire Fire & Rescue Service (St	Note that this will Additional Addita Additional Additional Additional Additional Additional Additi	set dates and evaluation of the set of the s					
Secure Childrens Home Secure Childrens Home Secure facility St Many's Staffordshire Fire & Rescue Service (St Took place in Clincial Skills at QMC	Note that this will A 7 4 7 4 13 115 0BS) 6 1	set dates and evaluation of the set of the s					
NOREED BY Lamplight Secure Childrens Home Secure facility St Mary's Staffordshire Fire & Rescue Service (St	Note that this will Additional Addita Additional Additional Additional Additional Additional Additi	* set dates and evalua 7 4 13 6 1					
NVA Lamplight NVA Secure Childrens Home Secure facility St Mary's Staffordshire Fire & Rescue Service (S Took place in Clincial Skills at QMC Tower hamlets PRU	A           7           4           7           4           13           715 0BS)           6           1           4           4	4 set dates and evalua 7 4 13 6 1 1 4 1 4					
Average and the second	4           7           4           7           4           13           6           13           6           13           6           13           6           13           6           13           6           13           6           13           6           13           6           12           13           14           15           16           17           18           19           10           11           12           13           14           15           16           17           18           19           19           10           11           12           13           14           15           16           17           18           19           10	4           set dates and evaluation           7           13           6           13           6           13           6           13           6           13           842	ation automatically				

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2		02/03/2016 19:09	Strongly a	Strongly a	Agree	I now kno	yes	South Lon	Youth offendin	g team						
3		02/03/2016 19:10	Strongly a	Strongly a	Agree		yes	South Lon	Youth offendin	g team						
4		02/03/2016 19:11	Strongly a s	Strongly a	Disagree	the sessio	yes	South Lon	Youth offendin	g team						
5		17/03/2016 21:14	Strongly a s	Strongly a	Strongly a	I learnt a l	yes	East Londo	Community cer	ntre						
6		17/03/2016 21:15	Strongly a	Agree	Strongly a	Good	yes	East Londo	Community cer	ntre						
7		17/03/2016 21:16	Agree 3	Strongly a	Agree		yes	East Londo	Community cer	ntre						
8		17/03/2016 21:16	Strongly a	Strongly a	Strongly a	Nothing	yes	East Londo	Community cer	ntre						
9		17/03/2016 21:17	Agree /	Agree	Agree	Ambuland	yes	East Londo	Community cer	ntre						
10		17/03/2016 21:17	Strongly a	Agree	Agree		yes	East Londo	Community cer	ntre						
11		17/03/2016 21:18	Agree 3	Strongly a	Agree		yes	East Londo	Community cer	ntre						
12		17/03/2016 21:18	Strongly a	Strongly a	Strongly a	gree	yes	East Londo	Community cer	ntre						
13		17/03/2016 21:19	Strongly a	Strongly a	Strongly a	Great sess	yes	East Londo	Community cer	ntre						
14		05/04/2016 18:25	Strongly a	Strongly a	Disagree	"The sessi	yes	Leeds	Community cer	ntre						
15		05/04/2016 18:26	•	Strongly a		Session w	yes	Leeds	Community cer	ntre						
16		05/04/2016 18:26	Strongly a	Strongly a	Agree		yes	Leeds	Community cer	ntre						
17		05/04/2016 18:27	Agree 3	Strongly a	Agree	Good	yes	Leeds	Community cer	ntre						
18		05/04/2016 18:28	Strongly a st	Strongly a	Agree	Useful ses	yes	Leeds	Community cer	ntre						