

## StreetDoctors Top Tips for Super Team Meetings!

- Set a date
  - Regular slot
  - Ideally 2 weeks notice
  - Be flexible! Allow the group to suggest convenient dates
  - Set next meeting date at end the meeting you're in ;)
- Send reminders
  - ✤ On agreeing date
  - ✤ 2 3 days before meeting
  - Early on the day itself
- Acknowledge people and their value
  - Managing people who are "enthusiastic to the point of dominating" the meeting – thank them for their input and divert to hear others
- Use an agenda
  - Give team members opportunity to add items to agenda before meeting, so send it round before meeting date.
  - Cover important action points first (in case time runs out)
- Take minutes of meeting
  - Not too long try to keep to 1 side of A4
  - ✤ Summary of reports: use bullet points (a bit like this, yep ☺)
  - Who is in attendance and apologies (who couldn't attend)
  - List actions: who (named person) & when (set date)
  - Send to Medical Director, <u>md@streetdoctors.org</u> and if you're a London team include <u>stepwise@streetdoctors.org</u> too <sup>(2)</sup>
- Facilitate, don't dictate
  - Use the agenda give other team members time slots for taskforce feedback, allocating volunteers to teaching sessions etc...
  - Allow everyone to be heard
- Manage phones / distractions
  - Make a point of switching your own phone off / to silent at the start of meeting. Ask others to do the same
  - Close unhelpful conversations by pointing out need to stick to agreed agenda